

ISSUES ARISING FROM OVERVIEW AND SCRUTINY OR OTHER COMMITTEES

OUTSOURCING OF REVENUES, BENEFITS, DEBT RECOVERY AND CUSTOMER SERVICES FUNCTIONS (REVISION OF DELEGATIONS TO THE EAST KENT SERVICES COMMITTEE)

Responsibility: Portfolio Holder for Corporate Resources and Performance

Report of: Director, EK Services

Decision Route

Cabinet	3 July 2017	CAB 28
Scrutiny (Policy and Performance) Committee	11 July 2017	Minute No 42
Cabinet	4 September 2017	

Scrutiny (Policy and Performance) Committee Recommendations

The Scrutiny (Policy and Performance) Committee, at its meeting held on 11 July 2017, endorsed Cabinet decision CAB 28 and made an additional recommendation (highlighted in bold) as follows:

- (i) That, to the extent that they are not already authorised to do so, the East Kent Services Committee be authorised and requested to discharge the powers and functions of the Council to develop a business case for outsourcing the Council's functions in relation to the following:
 - (1) Council Tax Administration and Enforcement
 - (2) National Non-Domestic Rates Administration and Enforcement
 - (3) Housing Benefit and associated services
 - (4) Council Tax Reduction Scheme and associated services
 - (5) Debt Recovery
 - (6) Customer Services (together called 'the Revenues, Benefits, Debt Recovery and Customer Services Functions'), and to determine the actions to be taken in connection therewith.

- (ii) That the East Kent Services Committee make appropriate delegations to each of the Director of Collaborative Services and the Director of EK Services to enable them to develop the business case, and report back directly to each of the three councils prior to further consideration by the East Kent Services Committee.

- (iii) That the Cabinet be requested to grant pre-decision scrutiny on the report and the relevant Portfolio Holder be requested to attend the meeting of the Scrutiny (Policy and Performance) Committee where the report is considered.**